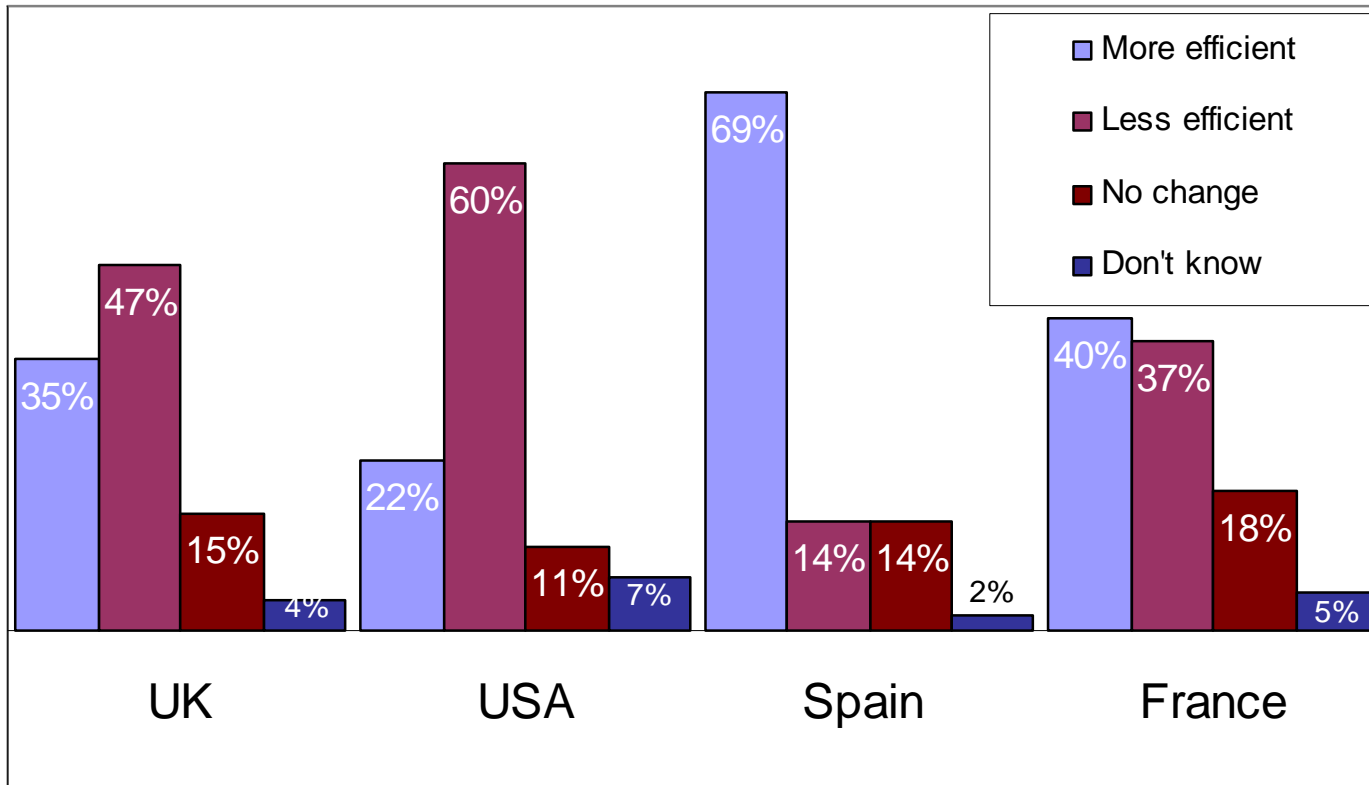


Polling results: Patients' perceptions of public vs. private healthcare

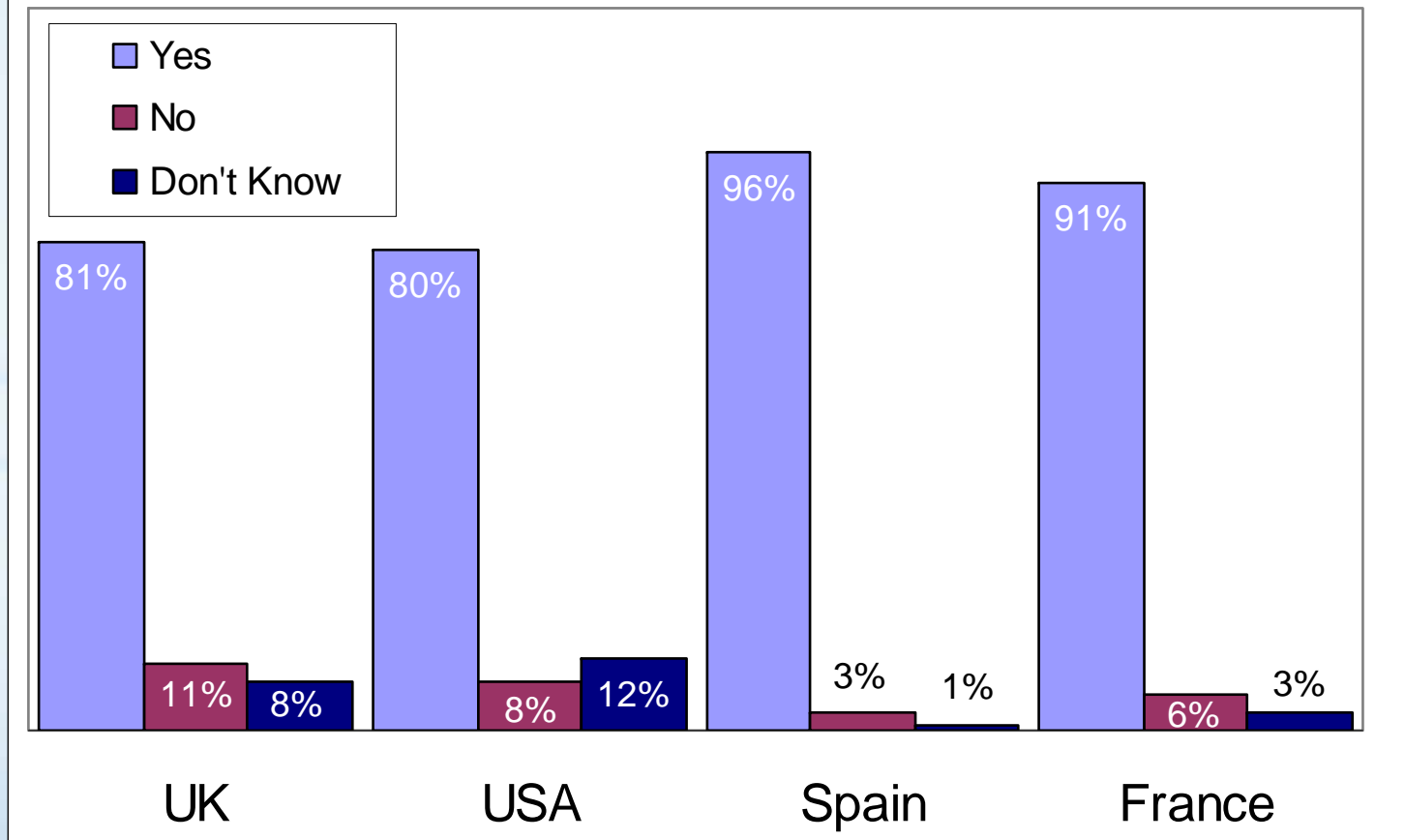
METHOD

4031 participants (2047 female) from across the United States, United Kingdom, Spain, and France were surveyed to determine what, if any, were their attitudes towards and perspectives of their country's healthcare system compared to other healthcare systems. Eight questions were asked in total. Descriptive statistics revealed several trends in the present dataset. Results from each question were investigated to determine specific respondent trends for each country surveyed. Findings from the present study were as follows.

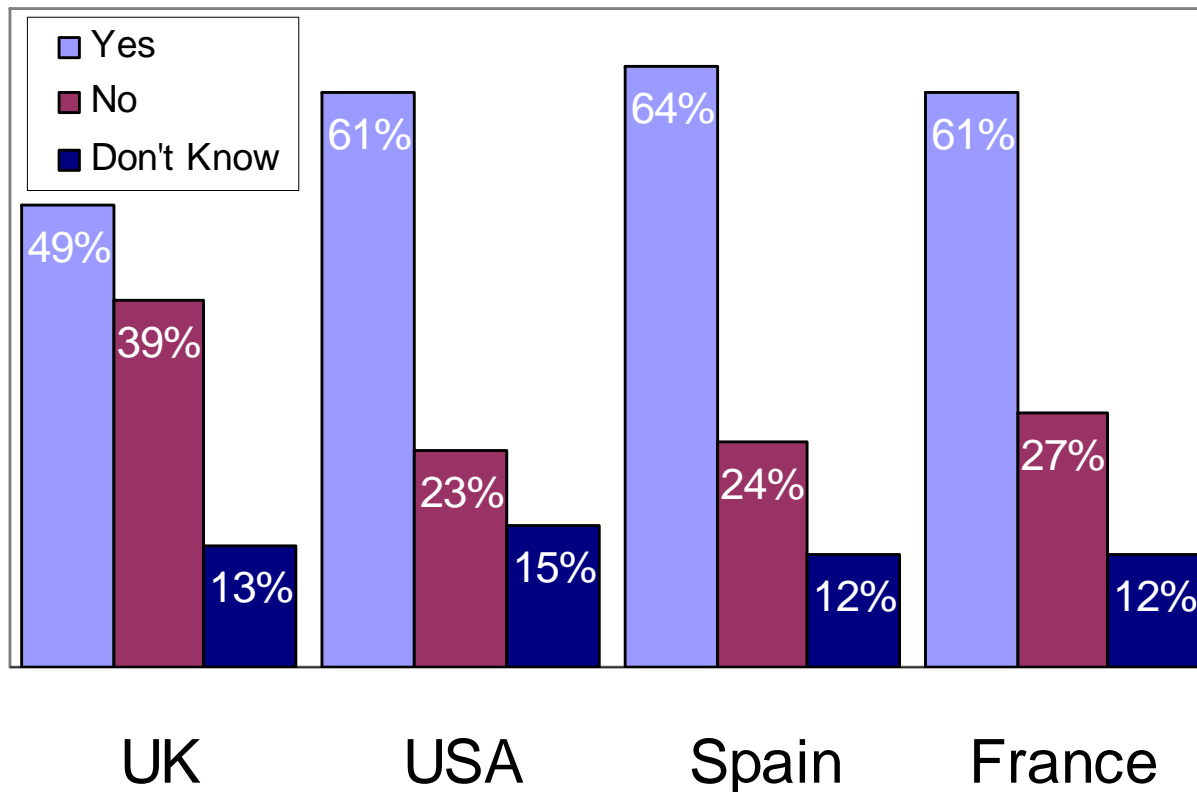
1. Do you think that healthcare/the health service has become less or more efficient over the last 10 years?



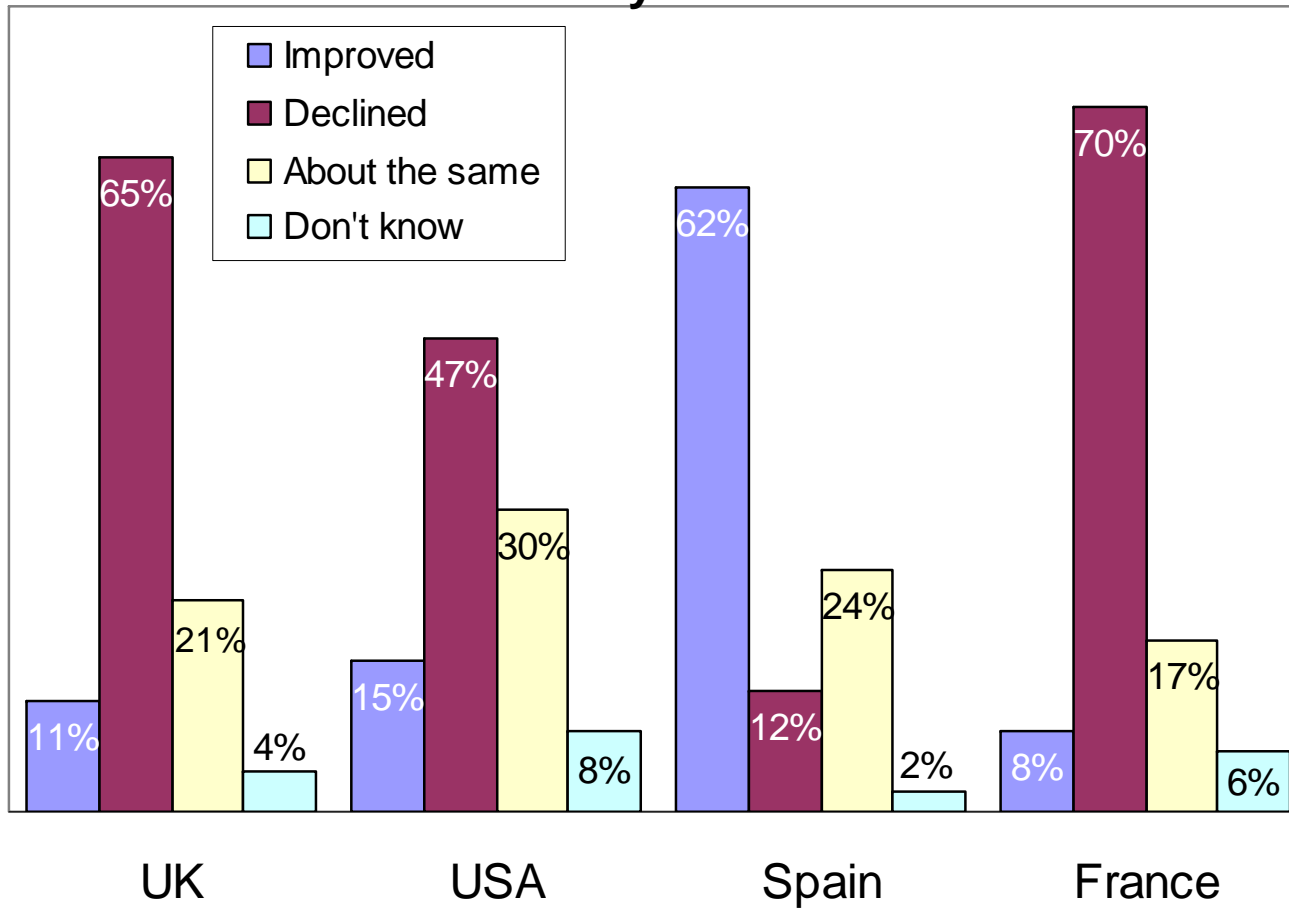
2. Do you think that the increasing use of technology can make healthcare delivery more efficient?



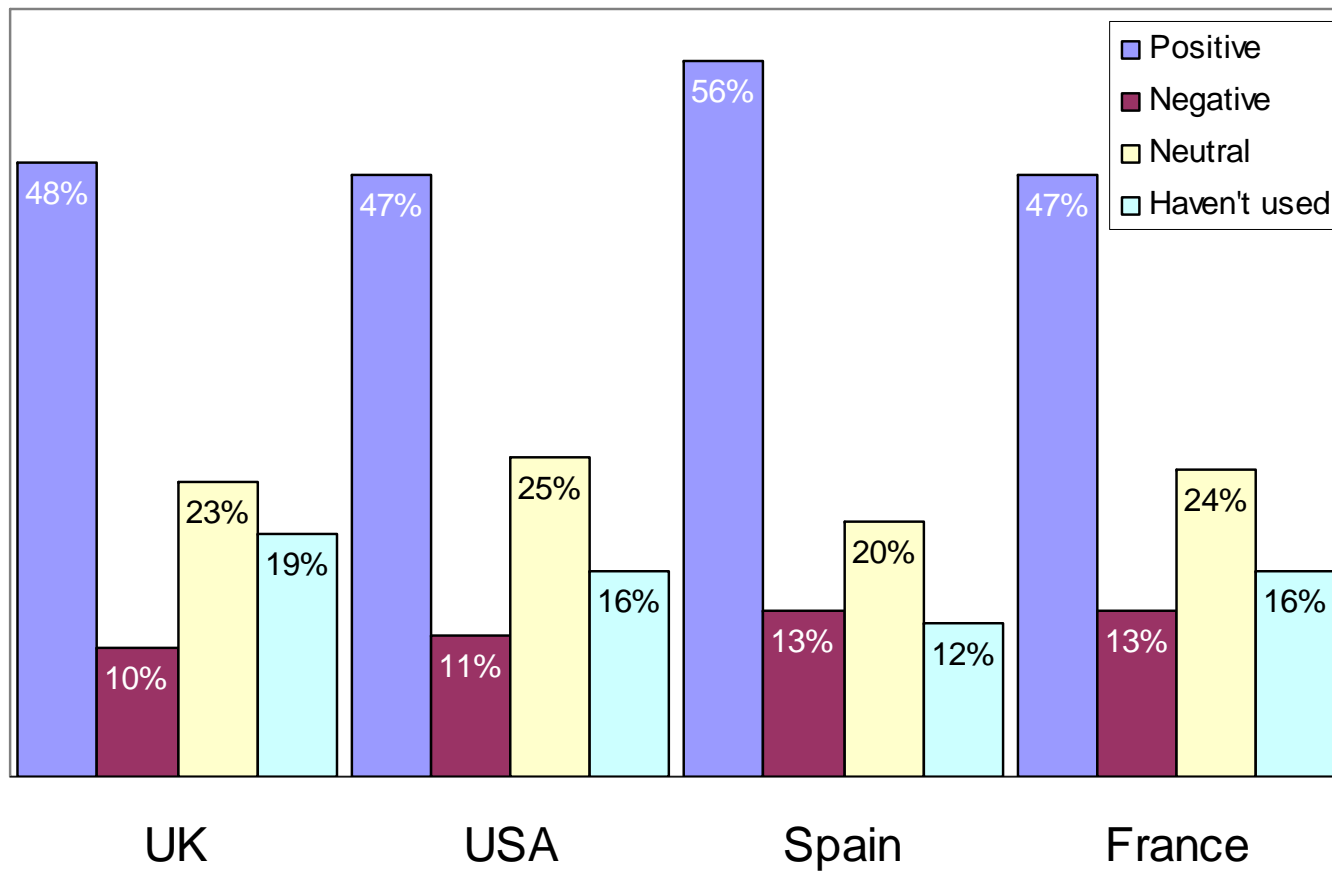
3. Do you trust hospitals to keep your personal data/health records on file in electronic format, rather than paper-based records?



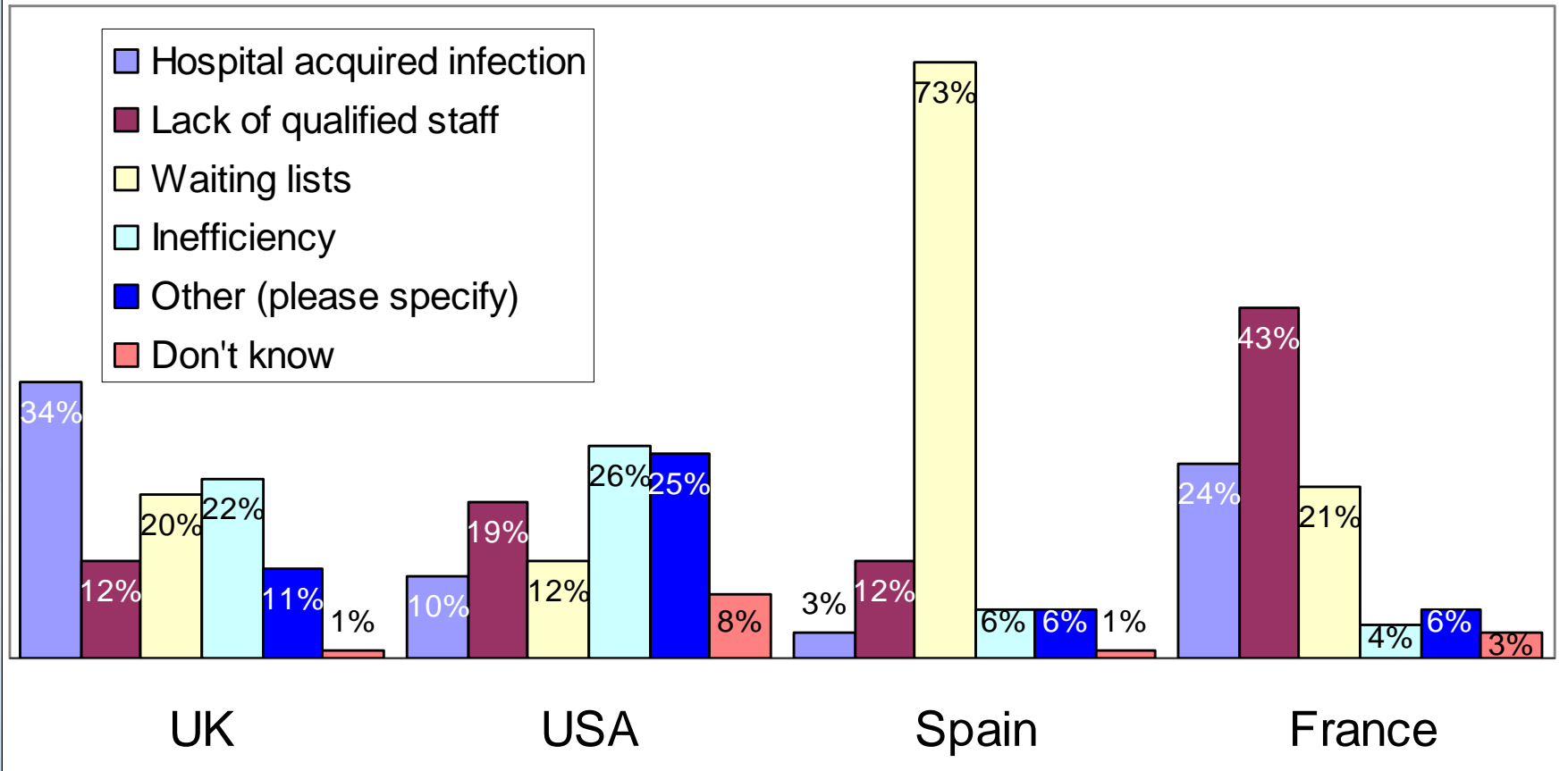
4. Do you think morale amongst healthcare/health service staff has improved, declined or remained about the same over the last 10 years?



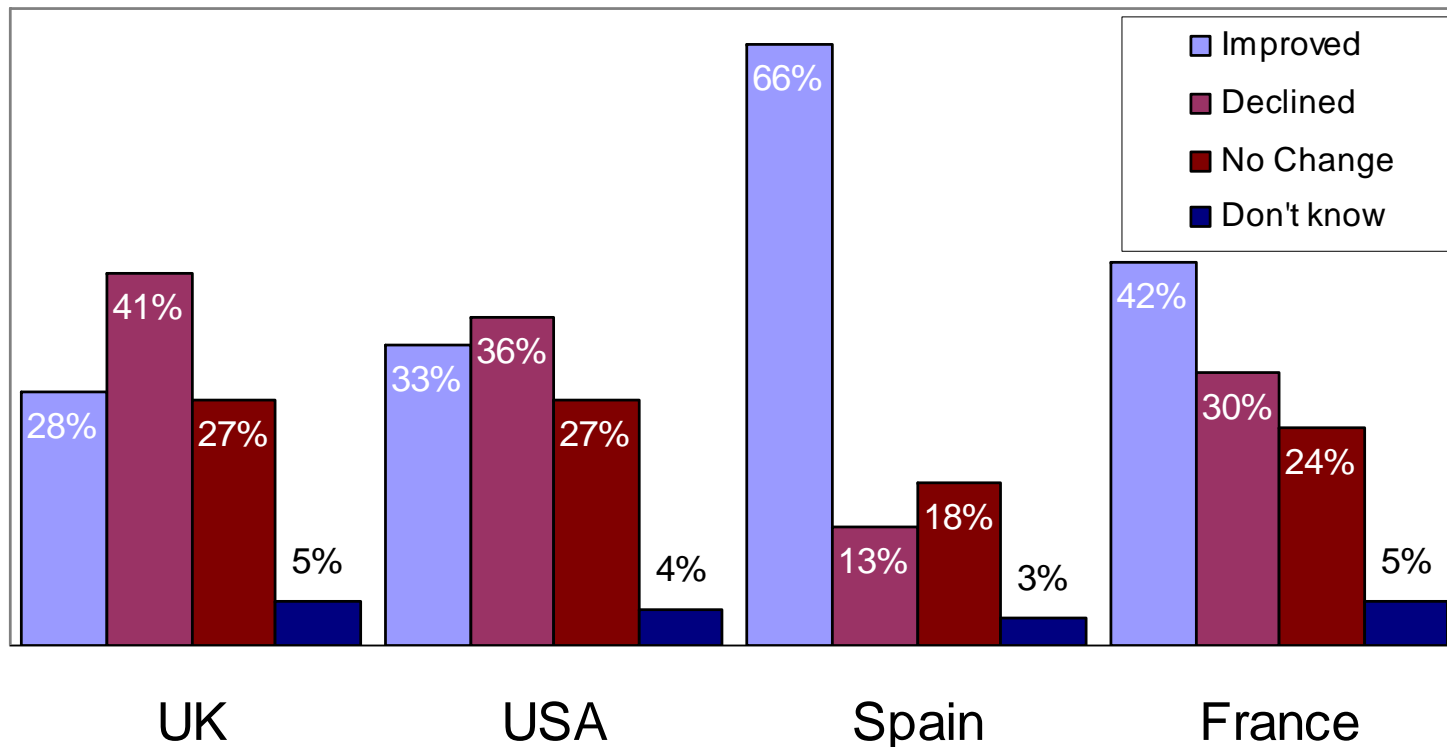
5. Have you used the health service in 2008? If yes, has your experience been positive, negative, or neutral?



6. What is the major issue facing the health service?



7. Do you think that the quality of care delivered by healthcare/hospitals has improved or declined over the last ten years?



8. What would you say is the biggest cause of inefficiency in a hospital?

